

As our community copes with the fast-moving spread of the COVID-19 coronavirus we hope you and yours are in good health during these stressful times.

Public officials have asked businesses to close down for a limited time while a local quarantine begins. For the time being we will not provide routine eye care and only provide emergency eye services. If you need to reach us outside of the times below you may call and leave a message or send a text; but the best way to reach us outside of these office hours is to click Contact Us at the top of any screen on our website, then type in your name and email address as well as your message and click send. Alternatively, you can email us at [info@arenaeyecare.com](mailto:info@arenaeyecare.com)

For the time being our office hours will be:

- \* Mon. 10am to 1pm
- \* Tue. 10am to 1pm and 5pm to 6pm
- \* Wed. 10am to 1pm
- \* Thu. 10am to 1pm and 5pm to 6pm
- \* Fri. 10am to 1pm
- \* Sat. CLOSED
- \* Sun. CLOSED

If you have glasses on order, we will continue to monitor your order and call you when they arrive. We will still receive all of our deliveries. You can choose whether you want to pick them up now or leave them with us until things return to normal. If you want to pick them up after being notified that they are here, we ask that you contact us to arrange a time to pick them up at our door.

Our optical will be closed for browsing, obviously, but be sure to check out our Instagram page for what is new in the fashion industry.

We will reach out to all patients that have eye exams already scheduled in the days we will be closed to routine care. If you would like to reschedule an appointment previously made or request a new appointment for mid April or later, please [click here \[2\]](#).

If you need a contact lens prescription refill we will be able to do this for you as well. We are able to ship lenses to your home or receive delivery of them in our office.

If you need a glaucoma medication or other medication refill we will be able to do this for you. Again we will have access to all forms of communication.

There are many things we take care of for our patients that are not routine care but essential/urgent/emergencies. If you experience an emergency and need to be seen by Dr. Patel or Dr. Holmberg we will be able to see you at the office. We will be available for emergencies that include but are not limited to red eyes, pain, vision loss, floating spots, flashes, etc. If you think you have an eye emergency, please call us so we can talk about your symptoms first over the phone, then get you scheduled.

When we are given the green-light to resume all business operations we will update you. We thank you for your patience during this interruption and hope to see you when this crisis passes.

Please contact us if you have any questions and we will respond back as quickly as we can.

Sincerely,

Arena Eye Care Optometry